



Features Definitions & Instructions

Caller ID

This feature displays the telephone number of an incoming caller. If you select this feature, you will need to have a Caller ID box or telephone equipment that supports this feature. The FCC has required that all long distance carriers pass along the calling party's number on long distance calls (where technologically possible).

Caller ID with Name

This feature displays both the telephone number and name of an incoming caller. If you select this feature, you will need to have a Caller ID box or telephone equipment that supports this feature. Normally incoming cellular calls will not display name. Caller ID with Name will work on certain long distance calls, though others may just show the number.

Call Waiting

Notifies you of an incoming call, which is waiting to be answered, by using a brief tone. You may answer another call with this feature without hanging up on the original call. When you hear tone signifying the incoming call, press the hook/flash button to answer the second call. To return to the original call, press the hook/flash button again.

Three-Way Calling

Allows you to add a third party on the line of an existing two-party call. All three parties can then speak simultaneously. To activate from an existing two-party call, press the hook/flash button. You will hear dial tone, then dial the number of the third party, when the third party answers press the hook/flash button and begin your conversation. If there is no answer from the third party, simply press the hook/flash button twice to return to your original call.

Automatic Call Back

Also known as Star 69 or Call Return, this feature allows you to automatically redial the last incoming call to your phone line simply by dialing *69. Dial *69 and the last number that called your line will be dialed unless private or cell phone.

Call Forwarding

This feature allows your incoming calls to be automatically redirected to another telephone number or device. Press 72# to activate and wait for the second dial tone, you may now enter the ten-digit telephone number where you would like the calls forwarded. If the target number is not answered, repeat the process. Upon completion you will hear a two-beep confirmation. Press 73# to deactivate.

Call Forwarding Variable with Remote Activation

To use the remote access feature, call 419-724-9938 and listen for instructions. Dial your own telephone number then enter your assigned PIN (personal identification number). Press 72# to activate, you may now enter the ten-digit telephone number where you would like the calls forwarded. To deactivate, call 419-724-9938, dial your own telephone number, enter your PIN and then press 73#.

Call Privacy

This feature blocks your information from being displayed when making any outgoing calls. Dial *67 prior to making your call to block outgoing Caller ID.

Repeat Dialing

Also known as Star 66 or Busy Redial, this feature automatically continues to dial a busy number for you, for up to 30 minutes, and will alert you with a unique ring tone once the call is connected. After hanging up on the busy, dialed number, pick the receiver back up and press *66 to repeat the last number dialed.

Hunt Group

A group of telephone numbers that look like a single number to the outside world. If the main number is dialed, but busy, the call will be routed to an available number in the hunt group.

Speed Dial 8

This feature allows you to store up to 8 telephone numbers for quick dialing, using two keystrokes rather than 10 or more.

To program first code

(valid speed dial numbers are 2-9):

Dial *74

Dial speed dial location (2-9) + the full telephone number.

The system will respond with a confirmation tone followed by dial tone.

If programming additional numbers, repeat the process replacing the previously programmed location with the next open location (2-9).

To use speed dial:

Dial speed dial location then #.

900 Blocking

Prevents telephone bill surprises by blocking certain chargeable outgoing calls.

Collect Call Blocking

Prevents unwanted collect calls.

Third Party Blocking

Prevents a third party (such as a family member away from home) from making charges to your line.

Directory Listing – Standard

Your phone number is published in the phone book.

Directory Listing – Non-Listed

Non-Listed number keeps your telephone number out of the phone book but it can be retrieved through a telephone directory such as 411.

Directory Listing – Non Published

Non-Published keeps your telephone number out of the phone book and telephone directory such as 411.